



Return policy

To qualify for a refund, you must first contact our customer service team to request a return authorization within 30 days of purchase date. To contact Customer Service, please send us an e-mail support@cardosystems.com

Once available, and the product is shipped back to Cardo Systems, you will need to email the following information:

- The authorization number provided from our Customer Service team
- A copy of the invoice provided by Cardo Systems
- A picture of the product, with its Serial Number visible
- The tracking information of the shipment to Cardo Systems

Please note – returned Product(s) must be in good physical condition (not physically broken or damaged) and in the original package and its contents: all accessories originally included with your purchase must be included.

Additional terms and conditions:

- Shipping and handling charges, and taxes paid (such as state, customs, or VAT) are not refundable.
- You are responsible for and must prepay all shipping charges.

WARRANTY POLICY

All Cardo units come with a 2-year warranty, starting from the date of purchase. Please keep your proof of purchase in order to reclaim your warranty. Your first point of warranty service is your dealer.